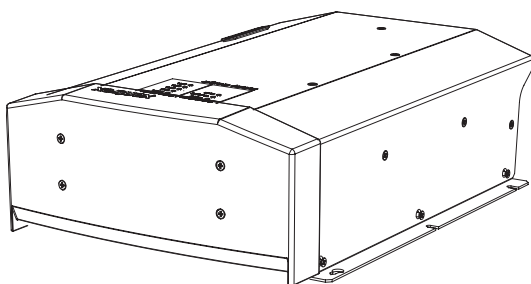


Smart choice for power

xantrex



User Guide

Xantrex
BC3012, BC5012,
BC1524 and BC2524
Battery Charger

12 V / 30 A
12 V / 50 A
24 V / 15 A
24 V / 25 A

www.xantrex.com

Xantrex BC3012, BC5012, BC1524 and BC2524 Battery Charger

User's Guide

About Xantrex

Xantrex Technology Inc. is a world-leading supplier of advanced power electronics and controls with products from 50 watt mobile units to one MW utility-scale systems for wind, solar, batteries, fuel cells, microturbines, and backup power applications in both grid-connected and stand-alone systems. Xantrex products include inverters, battery chargers, programmable power supplies, and variable speed drives that convert, supply, control, clean, and distribute electrical power.

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Date and Revision

August 2005 Revision B

Part Number

975-0188-01-01

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About This Guide

Purpose

The purpose of this User's Guide is to provide explanations and procedures for operating, maintaining, and troubleshooting the Xantrex BC3012, BC5012, BC1524 and BC2524 Battery Charger.

Scope

The Guide provides safety guidelines, detailed planning and setup information, as well as information about operating and troubleshooting the unit. It does not provide details about particular brands of batteries. Consult individual battery manufacturers for this information.

Audience

The Guide is intended for anyone who needs to operate the Xantrex BC3012, BC5012, BC1524 and BC2524 Battery Charger.

Organization

This Guide is organized into 3 chapters and 1 appendix:

Chapter 1, "Introduction": Chapter 1 describes the BC Series standard features and lists the procedures to configure the BC Series.

Chapter 2, "Operation": Chapter 2 describes the operating states of the BC Series and provides procedures for charging a battery and performing an equalization.

Chapter 3, "Troubleshooting": Chapter 3 contains information on error codes and procedures for troubleshooting your BC Series charger.

Appendix A, "Specifications": Appendix A details the specifications for the BC Series.

Conventions Used

The following conventions are used in this guide.



WARNING

Warnings identify conditions or practices that could result in personal injury or loss of life



CAUTION

Cautions identify conditions or practices that could result in damage to the unit or other equipment.

Important: These notes describe things which are important for you to know, but not as serious as a caution or warning.

This Guide contains information for four versions of the BC Series.

The Xantrex BC3012 Battery Charger (12 V, 30 A) will be referred to as the BC3012 when it is being referenced individually.

The Xantrex BC5012 Battery Charger (12 V, 50 A) will be referred to as the BC5012 when it is being referenced individually.

The Xantrex BC1524 Battery Charger (24 V, 15 A) will be referred to as the BC1524 when it is being referenced individually.

The Xantrex BC2524 Battery Charger (24 V, 25 A) will be referred to as the BC2524 when it is being referenced individually.

When the Xantrex BC3012, BC5012, BC1524 and BC2524 Battery Chargers are being referenced together, they will be referred to as the BC Series.

Related Information

You can find more information about Xantrex Technology Inc. as well as its products and services at www.xantrex.com

Important Safety Instructions



WARNING

This chapter contains important safety and operating instructions as prescribed by UL and CSA standards for chargers used in residential, RV, marine and automotive applications. Read and keep this Owner's Guide for future reference.

1. Before installing or using the Xantrex BC3012, BC5012, BC1524 or BC2524 Battery Charger (BC Series), read all instructions and cautionary markings on the BC Series, the batteries, and all appropriate sections of this guide.
2. Do not expose the BC Series to rain, snow, spray, or bilge water. To reduce risk of fire hazard, do not cover or obstruct the ventilation openings. Do not install the BC Series in a zero-clearance compartment. Overheating may result.
3. Use only attachments recommended or sold by Xantrex. Doing otherwise may result in a risk of fire, electric shock, or injury to persons.
4. The BC Series is designed to be permanently connected to the AC and DC electrical systems. Xantrex recommends that all wiring be done by a certified technician or electrician to ensure compliance with the local and national electrical codes relevant to your installation. It is the responsibility of the installer to ensure that the installation of the BC Series complies with all relevant electrical codes.
5. To avoid a risk of fire and electric shock, make sure that existing wiring is in good condition and that wire is not undersized. Do not operate the BC Series with damaged or substandard wiring.
6. Do not disassemble the BC Series. It contains no user-serviceable parts. Attempting to service the BC Series yourself may result in a risk of electrical shock or fire.
NOTE: Disassembling the BC Series will void your warranty.
7. To reduce the risk of electrical shock, disconnect both AC and DC power from the BC Series before attempting any maintenance or cleaning or before working on any circuits connected to the BC Series. Turning off will not reduce this risk.

8. The BC Series is provided with an AC ground conductor that must be connected to the AC input ground and a DC ground stud which must be connected to the DC system ground.
9. For marine applications in the United States, external connections to the charger shall comply with the United States Coast Guard Electrical Regulations (33CFR183, Sub part 1).

Explosive Gas and Battery Precautions



WARNING: Explosion or fire hazard

1. Read this guide and follow the instructions exactly before installing or using your BC Series.
2. Follow all instructions published by the battery manufacturer and the manufacturer of the equipment in which the battery is installed.
3. Working in the vicinity of lead-acid batteries is dangerous. Batteries generate explosive gases during normal operation.
4. The BC Series has been approved as Ignition Protected. It may be installed in areas containing gasoline tanks and fittings which require Ignition Protected equipment. Xantrex recommends, nevertheless, that it is safest not to install electrical equipment in these areas.
5. Make sure the area around the battery is well ventilated.
6. Never smoke or allow a spark or flame near the engine or batteries.
7. Use caution to reduce the risk of dropping a metal tool on the battery. It could spark or short circuit the battery or other electrical parts and could cause an explosion.
8. Remove all metal items, like rings, bracelets, and watches when working with lead-acid batteries. Lead-acid batteries produce a short circuit current high enough to weld metal, causing a severe skin burn.
9. Have someone within range of your voice or close enough to come to your aid when you work near a lead-acid battery.

10. Have plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.
11. Wear complete eye protection and clothing protection. Avoid touching your eyes while working near batteries.
12. If battery acid contacts skin or clothing, wash immediately with soap and water. If acid enters your eye, immediately flood it with running cold water for at least twenty minutes and get medical attention immediately.
13. If you need to remove a battery, always remove the ground terminal from the battery first. Make sure all accessories are off so you don't cause a spark.

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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1

Introduction

Chapter 1 describes the BC Series standard features and lists the procedures to configure the BC Series.

Xantrex BC3012, BC5012, BC1524 and BC2524 Battery Charger Features

The BC Series provides the following standard features:

- three full current rated, independently controlled outputs which enable it to charge three different batteries or battery banks. Each bank can be of a different battery type, stage of charging, and temperature compensation
- one battery temperature sensor (BTS) is included. Optional BTSs may be purchased for the other two outputs, to provide complete optimal battery charging to each battery or bank
- battery monitoring functions while in float mode or rest mode
- correct charging voltage for your batteries when connected to almost any single phase AC power outlet in the world

The BC Series provides the following protection features:

- true “fuseless” reverse polarity protection to guard against continuous reverse battery polarity without charger damage
- AC over voltage protection shutdown
- over temperature protection shutdown
- electronic current limiting for protection against short circuit on the unit’s output
- built-in protection against accidental connection to a higher battery voltage, up to 24 VDC
- battery temperature compensation to 0 °C (32 °F) (with BTS installed)
- ignition protected rating, enabling installation in engine spaces
- isolated design to reduce shock hazard
- automatic charge resumption after AC power interruption

BC Series Appearance

This section describes the parts of the BC Series. Figure 1-3 shows the BC Series.

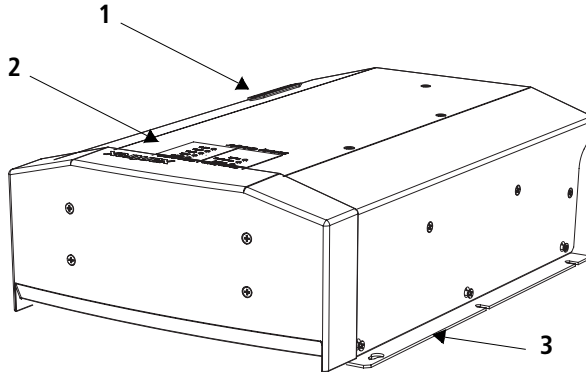


Figure 1-1 BC Series

Item	Description
1	Configuration DIP switches and equalize push button
2	Onboard status panel for monitoring charger status and charging current at the BC Series.
3	Mounting flanges

Information Centers of the BC Series

Onboard Status Panel

This section describes the parts of the onboard status panel of the BC Series. Figure 1-2 shows the panel.

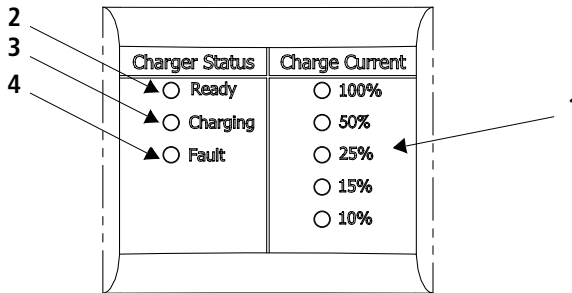


Figure 1-2 BC Series Status Panel

Item	Description
1	<p>Charge Current</p> <ul style="list-style-type: none"> Displays the output charge current in % for the bank being charged 100% indicator light flashes to indicate battery temperature too high (> 50 °C, 122 °F) 10% indicator light flashes to indicate battery temperature too low (< 0 °C, 32 °F) 25% indicator light flashes to indicate that a battery has been disqualified (see page 2–4)
2	<p>Charger Status - READY</p> <ul style="list-style-type: none"> Ready indicator light illuminated indicates all batteries are fully charged, and are now in float or rest
3	<p>Charger Status - CHARGING</p> <ul style="list-style-type: none"> Charging indicator light illuminated indicates unit is performing a normal charge cycle Charging indicator light flashing indicates that the unit is performing an equalization cycle
4	<p>Charger Status - FAULT</p> <ul style="list-style-type: none"> Fault indicator light continuously illuminated indicates any fault condition that prevents the BC Series from charging one or more batteries, but is not a charger failure - optional remote display shows details of fault Fault indicator light flashing indicates the BC Series has experienced a charger failure - optional remote display shows <i>Err</i> followed by <i>CHF</i>

Optional Remote Display

This section describes the parts of the optional remote display of the BC Series. The remote display can be mounted up to 65 ft (20 m) from the BC Series for convenience. The remote display may already be installed with your BC Series, or you may purchase one and install it. Figure 1-3 shows the remote display.

A “press and hold” action on the remote display means that the button must be held down for more than 2 seconds in order to send the instruction. A “press” action on the remote display means that the button must be pressed and released before 2 seconds have elapsed.

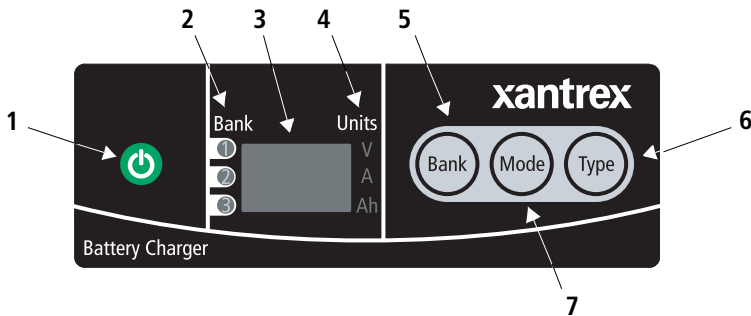


Figure 1-3 BC Series Remote Display

Item	Description
1	<p>ON/STANDBY push button</p> <ul style="list-style-type: none"> • Press to turn on or disable the charger while AC power is connected • Press and hold to apply selection when in setup or equalization mode • Press to show battery bank voltages when AC is disconnected
2	<p>Battery bank indicator lights</p> <ul style="list-style-type: none"> • Illuminate to show which bank has been selected for setup or status display • Illuminate during a fault or warning to show which bank has the fault or warning, or illuminate all three if the charger itself has the fault or warning
3	<p>Alpha-numeric display shows</p> <ul style="list-style-type: none"> • Configuration • Fault or warning messages (see Table 3-2 on page 3-4) • Battery bank voltage and current • Type of charging (2 stage or 3 stage) • State of charge

Item	Description
4	Units indicator lights <ul style="list-style-type: none"><li data-bbox="185 233 1192 272">• Illuminate to show unit of measure for the numeric read-out on the alpha-numeric display
5	BANK selection push button <ul style="list-style-type: none"><li data-bbox="185 315 592 345">• Press to select a bank during setup<li data-bbox="185 350 938 381">• Press at the same time as MODE to enter or exit equalization mode.
6	TYPE selection push button <ul style="list-style-type: none"><li data-bbox="185 433 986 464">• Press to select flooded (lead acid), gel, AGM, or lead calcium batteries.
7	MODE selection push button <ul style="list-style-type: none"><li data-bbox="185 514 874 545">• Press to select charging state during setup: 2 stage or 3 stage.<li data-bbox="185 550 935 581">• Press at the same time as BANK to enter or exit equalization mode.<li data-bbox="185 586 536 617">• Press and hold to enter setup.

The indicator lights and display are also used to indicate error codes. See Chapter 3, “Troubleshooting” for a list of faults and how to clear them.

Rear Panel

This section describes the parts of the rear panel of the BC Series. Figure 1-4 shows the rear panel.

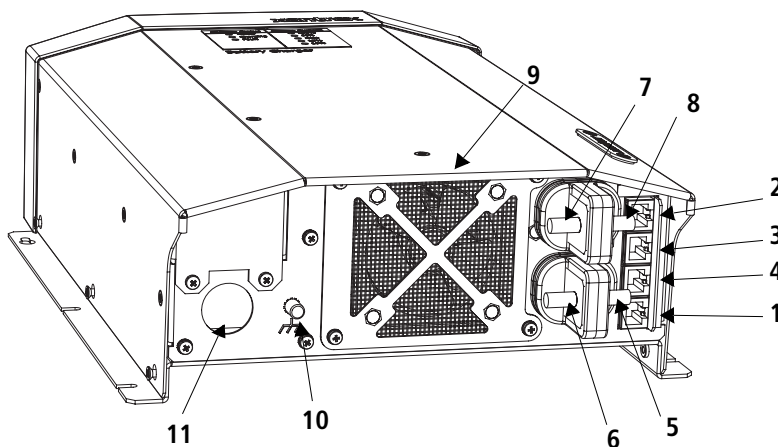


Figure 1-4 BC Series Rear Panel

Item	Description
1	Optional remote display communication connector
2	BTS1 (battery temperature sensor for bank 1) connector
3	BTS2 (battery temperature sensor for bank 2) connector
4	BTS3 (battery temperature sensor for bank 3) connector
5	Battery negative, common for all 3 banks (6 mm stud)
6	Battery positive for bank 1 (6 mm stud)
7	Battery positive for bank 2 (6 mm stud)
8	Battery positive for bank 3 (6 mm stud)
9	Fan assembly
10	Chassis ground (earth) for DC wiring
11	AC wiring access panel

Battery Bank Size Requirements

The BC Series is designed to work with a minimum battery bank size. Each bank should meet the minimum Ah rating shown in Table 1-1.

Table 1-1 Minimum Battery Bank Size

	BC 1524	BC 2524	BC 3012	BC 5012
Minimum Battery Bank Size (Ah)	30	50	60	100

Battery Temperature Sensors

Xantrex strongly recommends that you install a Battery Temperature Sensor (BTS) to protect your battery and improve charging accuracy. It is best to use a separate BTS with each individual battery bank, to provide optimal charging and protection of each bank. If no BTS is connected, the charger defaults to the charging conditions for 40 °C (104 °F). At this temperature the charging voltage is lower to keep batteries from overcharging; charging will be slower and the batteries will be slightly undercharged.

One BTS is provided with your BC Series, and additional battery temperature sensors may be purchased separately.

Configuring the BC Series

Once the charger is connected to a battery on bank 1 or to AC, it is live and it may be configured..

Configuring with DIP Switches

The DIP switches are used to configure the settings for the BC Series. The BC Series comes with factory default settings of 3 stage charging, all banks set to Flooded Lead Acid type and no remote display. Whoever performed the installation may have configured the DIP switches, but if not the configuration will need to be set appropriately for each installation. Use Table 1-2 to set the DIP switches to match each configuration.

Figure 1-5 shows the location of the DIP switches on the BC Series and the switch position convention used in Table 1-2. As the figure shows, twist the metal plate with the Xantrex logo in order to access the DIP switches.

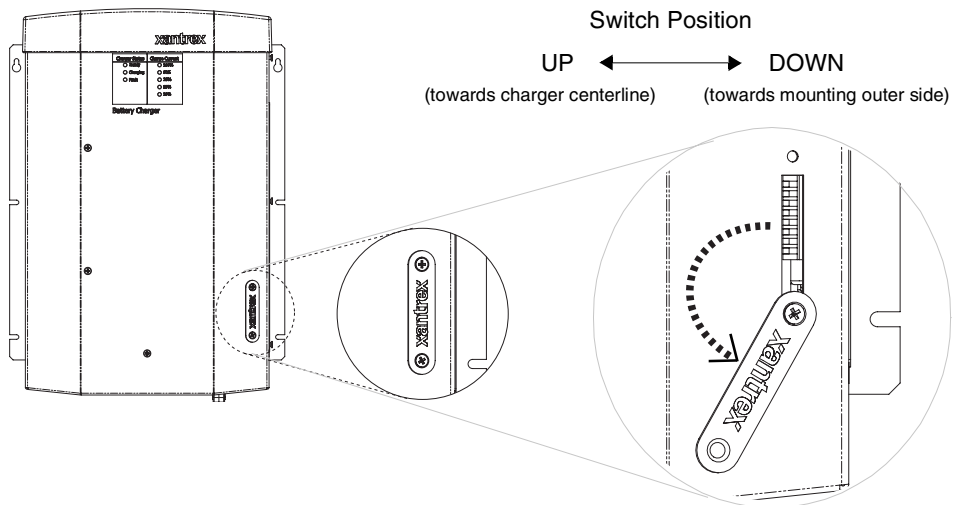


Figure 1-5 DIP Switch Access

Figure 1-6 shows the default DIP switch settings for a BC Series without the optional remote display installed.

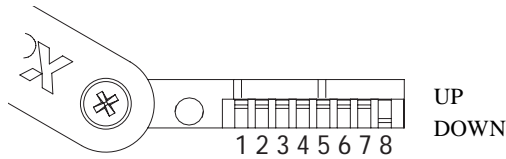


Figure 1-6 DIP Switches

Use Table 1-2 to set the DIP switches to match your actual configuration if needed.

Table 1-2 DIP Switch Settings

Switch	UP	DOWN	Custom Install Record	
			UP	DOWN
8	Remote display installed	Remote display not installed	<input type="checkbox"/>	<input type="checkbox"/>
7	Bank 3 = Flooded Bank 3 = Gel	Bank 3 = AGM Bank 3 = Lead Calcium	<input type="checkbox"/>	<input type="checkbox"/>
6	Bank 3 = Flooded Bank 3 = AGM	Bank 3 = Gel Bank 3 = Lead Calcium	<input type="checkbox"/>	<input type="checkbox"/>
5	Bank 2 = Flooded Bank 2 = Gel	Bank 2 = AGM Bank 2 = Lead Calcium	<input type="checkbox"/>	<input type="checkbox"/>
4	Bank 2 = Flooded Bank 2 = AGM	Bank 2 = Gel Bank 2 = Lead Calcium	<input type="checkbox"/>	<input type="checkbox"/>
3	Bank 1 = Flooded Bank 1 = Gel	Bank 1 = AGM Bank 1 = Lead Calcium	<input type="checkbox"/>	<input type="checkbox"/>
2	Bank 1 = Flooded Bank 1 = AGM	Bank 1 = Gel Bank 1 = Lead Calcium	<input type="checkbox"/>	<input type="checkbox"/>
1	3-stage charging	2-stage charging	<input type="checkbox"/>	<input type="checkbox"/>



CAUTION

Ensure that the metal cover is replaced securely, to prevent damage from moisture or contamination.

Configuring with Remote Display

Read “Configuring with DIP Switches” on page 1–9 and use Figure 1-6 to locate the DIP switches. Ensure DIP switch # 8 is UP as this is the setting for optional remote display installed.

There will be a short delay of about 15 seconds before the remote display begins reporting. The remote display will use this time to query the charger for the current operating conditions.

If AC was already applied, ensure that the charger is on by pressing ON/STANDBY if necessary.

To configure the battery bank type:

1. Press and hold MODE until 5E~~t~~ (setup) is displayed.
2. Press TYPE to select the battery type configuration programming mode. The BC Series will default to Bank 1 and will show the present battery type setting.
3. Press BANK repeatedly to select which bank you are setting up. The bank indicator light will illuminate to show which bank has been selected.
4. Press TYPE repeatedly to select the battery type for each bank. When you have selected a battery type that is different from the present configuration, the bank indicator light flashes.

Set the TYPE according to the table below:

If your battery is	then select
Flooded Lead Acid (has removable caps intended for refilling)	FLA
GEL (any sealed type except AGM)	GEL
Absorbed Glass Mat (AGM)	AGM
Lead Calcium	LdC
Custom (if pre-configured at factory)	CUS

5. Press and hold ON/STANDBY until 4E5 is displayed to store the selected battery type. If ~~no~~ is displayed, verify that you are setting the correct battery type and try again.

6. Repeat steps 1 through 4 for all banks attached to the BC Series. Each time $\mathcal{Y}E5$ is displayed for a newly programmed battery type, the charger exits the programming mode.
7. At any time during setup, you can press ON/STANDBY once to cancel the current change and return to charging or battery monitoring.

To configure the charging type:

1. Press and hold MODE until $5E\mathcal{E}$ (setup) is displayed.
2. Press MODE to select 2-stage ($25\mathcal{E}$) or 3-stage ($35\mathcal{E}$) charging. When you have selected a charging type that is different from the present configuration, the bank indicator light flashes.
See “About Charging” on page 2–2.
3. Press and hold ON/STANDBY until $\mathcal{Y}E5$ is displayed to store the selected mode.
4. At any time during setup, you can press ON/STANDBY once to cancel the current change and return to charging or battery monitoring.

2

Operation

Chapter 2 describes the operating states of the BC Series and provides procedures for charging a battery and performing an equalization.

About Charging

The BC Series has three full current rated, independently controlled outputs which enable it to charge three different batteries or battery banks. Each output can accommodate any one of the four allowable battery types, regardless of what battery types are connected to the other outputs. Each output can be in a different stage of charge, relative to the other banks; for example, Bank 1 in float, Bank 2 in absorption and Bank 3 in bulk. Each bank can accommodate a separate battery temperature sensor. The BC Series can also perform either multiplex (3 stage) charging, or sequential (2 stage) charging.

Important: The battery banks are not galvanically isolated from each other. They share a common negative.

Multiplex 3-Stage Charging

In multiplex charging mode the charger will check all qualified battery banks every 15 seconds to determine which bank is most in need of charging. That bank will then be charged for the next 15 seconds. Every 15 minutes the charger will query all outputs and detect which battery banks are present and healthy.

The multiplex charging mode employs the 3-stage charging algorithm: Bulk, Absorption, and Float. During the Bulk stage the battery is accepting high current. In the Absorption stage the battery voltage is held constant and the current declines. A battery will also "gas" (produce hydrogen and oxygen) during this stage. Finally, in the Float stage, the charger continues to provide voltage at a lower level to maintain the battery in a fully charged state. If there is no load on the battery, it will typically draw very little current. The charger, however, is able to provide current to its full rating to power DC loads on the battery. In float, if batteries are very new or a battery is on the low end of the size range and if it is fully charged to the point where it will not accept any more current, then the charger will enter an adaptive float/no float behaviour where it will alternate between float charging and resting the battery.

The charger will restart the charging cycle in the Bulk stage if the battery voltage drops below 12.5 V (12 V units) or 25 V (24 V units) for 15 minutes. After 21 days, the charger will automatically restart charging in order to refresh the batteries.

Sequential 2-Stage Charging

In sequential charging mode the charger will check all battery banks every 15 minutes to determine which banks are present, healthy, and in most in need of charge. The bank most in need of charge will then be charged for the next 15 minutes.

The sequential charging mode employs the 2-stage charging algorithm. It is the same as the 3-stage algorithm except that there is no float stage; after the absorption stage the charger stops providing voltage and current to the battery and enters a "rest stage". Like the 3-stage algorithm, the charger will restart the charging cycle in the Bulk stage if the battery voltage drops below 12.5V (12 V units) or 25 V (24 V units) for 15 minutes. After 21 days, the charger will automatically restart charging in order to refresh the batteries.

Charging Overview

The BC Series will perform a battery detection sequence every 15 minutes, or on reapplication of AC, to determine which battery banks are present and healthy.

If you connect a battery when AC is disconnected, the remote will not recognize it until the unit has performed a battery detection with AC applied.

To force a battery detection sequence,

1. Turn off AC.
2. Wait approximately 20 seconds or until all lights on the charger or remote have gone out .
3. Turn on AC.

The charger will then perform a battery detection when AC is reapplied

The charger does not charge the banks in a pre-determined sequence. The bank most in need of charging is the one that receives the charge. For example, if Bank 1 and Bank 2 are both charged, but Bank 1 has a load and Bank 2 does not, then the charger may rarely charge Bank 2.

Disqualified Batteries

The BC Series can identify when a battery will not accept a charge (battery is damaged) or when it is fully charged (healthy) and does not require further charge. Batteries that will not accept a charge will be removed (disqualified) from the charging sequence until all banks are checked again (every 15 minutes). A damaged battery will continue to be disqualified each cycle and the charger will not waste energy trying to charge it. Under some conditions it is also possible that a healthy battery that is fully charged but unable to accept current (for example, at the moment it transitions from Absorption to Float or Rest) will be deemed unable to be charged and temporarily removed from the charging sequence. The charger will enter an adaptive float/no float behaviour where it will alternate between float charging and resting the battery and the 25% current indicator light on the onboard status panel will flash. The battery will be evaluated every 15 minutes and added back to the charging sequence when it is later able to accept charge.

If disqualification occurs during Bulk or Absorption, the battery is damaged or there is another charging source present other than the charger itself. The optional remote display will show *d 15* and the 25% Charge Current indicator light on the onboard status panel will flash.

Measuring Battery Voltage

Use a voltmeter that has a stated accuracy of 0.5% or better on DC voltage. Place the probes of the meter directly on the studs or plates of the charger terminals. Do not probe on the wire lugs or other places in the battery wiring system as this will introduce error into the measurement: the charger monitors battery voltage as measured at the charger terminals.

Temperature Considerations

Xantrex strongly recommends that you install a Battery Temperature Sensor (BTS) to protect your battery and improve charging accuracy. It is best to use a separate BTS with each individual battery bank, to provide optimal charging and protection of each bank. If no BTS is connected, the charger defaults to the charging conditions for 40 °C (104 °F). At this temperature the charging voltage is lower to keep batteries from overcharging; charging will be slower and the batteries will be slightly undercharged.

Things to be aware of

When the BC Series is operating, fans and lights (DC loads) may vary in speed or intensity. This is normal. The BC Series will not harm any load connected to it as long as there is a battery present on that bank.

When you initially turn the BC Series on and configure it, it is possible that some banks may be disqualified. Because the charger is able to detect unhealthy batteries and disqualify them, batteries that may have appeared healthy before will now be correctly identified as needing attention.

Perform these disqualification checks in the order shown:

1. Wait 15 minutes for the next battery detection cycle. The warning may be temporary.
2. Verify that the battery meets the minimum AmpHour rating (BC1524: 30 Ah, BC2524: 50 Ah, BC3012: 60 Ah, BC5012: 100 Ah)
3. Try adding a small DC load.
4. Replace the battery.

Charging Batteries

Before you start to charge batteries read the “Important Safety Instructions” on page v and take all safety precautions when working with batteries.

To charge your batteries:

1. If possible, disconnect all loads from the battery, by opening a disconnect switch, or by switching loads off.
2. Ventilate the area around the battery thoroughly. Review the charging instructions supplied by the manufacturer of your batteries and take any steps required.
3. Apply AC power to the BC Series by closing the AC breaker and/or applying shorepower or turning the generator on. The indicator lights will blink as an initialization sequence runs, lasting typically 10 s or so. After initialization the charging indicator light illuminates.

During charging, the charging current indicator lights show the total current being delivered to the selected battery bank as well as any DC load applied.

4. Re-connect all loads to the battery, by closing a disconnect switch, or by switching the loads on.

The batteries can be in one of six different stages:

Mode	Onboard Status Indicator Lights	Remote Display
Bulk mode	Charging indicator light illuminates	<i>bUL</i>
Absorption mode	Charging indicator light illuminates	<i>Ab5</i>
Rest mode (2-stage charging)	Ready indicator light illuminates (if all banks are in rest)	<i>rdY</i>
Float mode (3-stage charging)	Ready indicator light illuminates (if all banks are in float)	<i>FL0</i>
Equalize mode	Charging indicator light flashes	<i>E9U</i>
Battery fault	Fault indicator light illuminates (remote display shows details of fault)	<i>Err</i>

After charging is complete, the BC Series enters into one of these modes:

Float mode When the Ready indicator light lights, all batteries are fully charged and ready for use. If you selected the 3-stage charging mode, the BC Series is in float mode and will maintain the batteries' charge.

Rest mode If you selected the 2-stage charging mode, the Ready indicator light shows the charger is now in rest mode and is checking battery voltage and elapsed time since the last charge cycle.

With either charging mode, the BC Series will begin a charging cycle 21 days after the last cycle, or when battery voltage drops to below 12.5 V (12 V units) or 25 V (24 V units) for 15 minutes.

Equalizing Flooded Batteries

About Equalizing

The BC Series equalizes only flooded lead-acid or lead-calcium batteries. It does not equalize sealed lead-acid batteries since they can be damaged by this process.

In the following conditions the remote display will show $n0$ and the BC Series will not enter equalization mode:

- the battery type is set for Gel or AGM
- any battery is not fully charged (all three battery banks must be charged to float or rest stage before equalization can be activated on any bank)
- there is an active fault on the battery you are trying to charge

Xantrex recommends that you run a normal charge cycle on the batteries before you equalize them.



WARNING: Explosion hazard

During equalization, the battery generates explosive gases. Follow all the battery safety precautions listed in this guide. Ventilate the area around the battery thoroughly and ensure that there are no sources of flame or sparks in the vicinity



CAUTION: Risk of battery damage

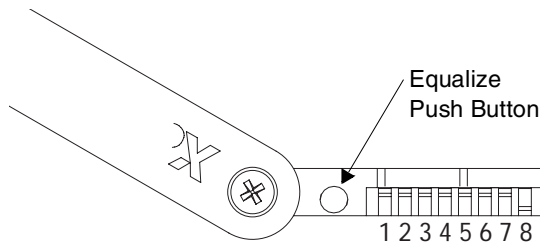
The BC Series cannot automatically determine when to stop the equalization of a battery. You must monitor the battery specific gravity throughout equalization to determine the end of the equalize cycle. The one hour time-out is intended as a safety feature intended to require the user to continually re-activate it as necessary after checking batteries manually, but may not be sufficiently short to prevent battery damage.

Performing An Equalization

Turn off or disconnect all DC loads on the battery during equalization. The voltage applied to the battery during equalization may be above the safe levels for some loads. Be sure to check battery electrolyte before and after equalization. Fill only with distilled water.

To equalize your batteries without a remote display:

1. Check the battery electrolyte level. If necessary, refill with distilled water only. All the cells should have similar electrolyte levels. If the levels are widely different, it will influence the relative concentration of acid, thereby affecting the specific gravity measurements.
2. Verify that all banks are in either float or rest mode.
3. Press the equalize push button beside the DIP switches once to equalize bank 1, twice within three seconds to equalize bank 2 and three times within three seconds to equalize bank 3.



4. Monitor the specific gravity of each cell of the battery during equalization with a battery hydrometer.
The equalize cycle will terminate in one hour.
Check the specific gravity of each cell and repeat the equalization cycle until they all meet the battery manufacturer's specifications for specific gravity or until the specific gravity stabilizes relative to each other for an hour.
5. The charger automatically exits equalization to float mode or rest mode after 1 hour. To manually exit equalization mode early, press the equalize push button once.
6. When equalization has finished, check the battery electrolyte level. If necessary, refill with distilled water only.

To equalize your batteries with the optional remote display:

1. Check the battery electrolyte level. If necessary, refill with distilled water only. All the cells should have similar electrolyte levels. If the levels are widely different, it will influence the relative concentration of acid, thereby affecting the specific gravity measurements.
2. Verify that all banks are in either float or rest mode.
3. Press MODE and BANK at the same time.
4. Press BANK to select which bank you are equalizing. The bank indicator light will flash to show which bank has been selected.
5. Press and hold ON/STANDBY to put the BC Series into equalization mode. You can cancel the equalization request by pressing ON/STANDBY once. If the battery cannot be equalized, the display will show nD . Check that the battery is flooded and in float mode.
6. When the charger is in equalize mode, the display will show EQU .
7. Monitor the specific gravity of each cell of the battery during equalization with a battery hydrometer.
The equalize cycle will terminate in one hour.
Check the specific gravity of each cell and repeat the equalization cycle until they all meet the battery manufacturer's specifications for specific gravity or until the specific gravity stabilizes relative to each other for an hour.
8. The charger automatically exits equalization to float mode or rest mode after 1 hour. To manually exit equalization mode early, press MODE and BANK at the same time and then press and hold ON/STANDBY.
You can cancel the manual exit request by pressing ON/STANDBY once.
9. When equalization has finished, check the battery electrolyte level. If necessary, refill with distilled water only.

Transitioning the BC Series to On, Disabled or Off

There are two ways to turn the BC Series on:

- connect AC power at the source
- press ON/STANDBY on the optional remote display if AC is still connected.

There are two ways to disable the BC Series:



WARNING: Shock hazard

The BC Series still has live voltage while disabled. Even when AC power is removed, if the BC Series is connected to a battery on bank 1, the unit will take power from the battery. The only time the BC Series is de-energized completely is when both AC and DC are disconnected.

- disconnect AC power at the source
- press ON/STANDBY on the optional remote display.

The BC Series continues to monitor the batteries, but will not charge them.

There is only one way to safely turn the BC Series off:

- disconnect the AC power at the source and disconnect all DC batteries.

This is the only state where the BC Series is completely discharged.

When the BC Series is disabled or off, the optional remote display is inactive.

Accessing Charger Information

The BC Series can give you a lot of information about the status of the charger and the batteries.

Reading Onboard Status Indicator Lights and Remote Display

The onboard status panel and optional remote display show what is happening during the charging process and are also helpful in troubleshooting. Refer to Chapter 3, “Troubleshooting” for more information about interpreting the onboard status indicator lights and optional remote display.

The optional remote display is designed to report on the active status of the charger. While the unit is charging, the optional remote display reports only on the battery being charged at that moment. It does not report the status of other batteries.

The Ready light on the onboard status indicator panel only illuminates when all connected banks have reached float (F_{LD}) of 3-stage charging or rest (RDY) of 2-stage charging. If one of the three batteries has been disqualified before it reaches float/rest stage, while the others have reached float (F_{LD}) of 3-stage charging or rest (RDY) of 2-stage charging, the Ready light on the onboard status indicator panel will not illuminate.

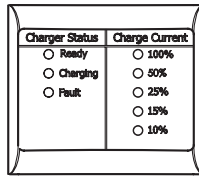


Table 2-1 Reading BC Series Status

Charger Status	Onboard Status Indicator Lights	Remote Display
<p>Charging in bulk or absorption mode. Remote display shows scrolling display of charging state, battery voltage in volts and charging current in amps. Indicator lights indicate the charging current in % of full charge. At transition points when the current is changing, two indicator lights may flash alternately, then settle into the new charging current reading.</p>	<p>Charging indicator light illuminates</p>	<p><i>bUL</i> or <i>Ab5</i></p>
<p>Equalizing. Charging indicator light flashes once every four seconds if bank 1 is being equalized, twice every four seconds if bank 2 is being equalized, and three times every four seconds if bank 3 is being equalized.</p>	<p>Charging indicator light flashes</p>	<p><i>EQU</i></p>
<p>Float mode of three stage charging or rest mode of two stage charging. All batteries have been fully charged.</p>	<p>Ready indicator light illuminates</p>	<p><i>FL0</i> or <i>rdY</i></p>
<p>A battery has been disqualified while in float mode of three stage charging or rest mode of two stage charging.</p>	<p>25% current indicator light flashes</p>	<p><i>FL0</i> or <i>rdY</i></p>
<p>A battery has been disqualified while in bulk or absorption mode.</p>	<p>25% current indicator light flashes</p>	<p><i>d15</i></p>
<p>Non-charger fault condition. Any fault condition that prevents the charger from charging one or more banks, but is not a charger failure. Remote display shows details of fault.</p>	<p>Fault indicator light illuminates</p>	<p><i>Err</i> <i>bAt</i> <i>PaL</i> (example)</p>

Table 2-1 Reading BC Series Status

Charger Status	Onboard Status Indicator Lights	Remote Display
Battery too hot fault	Fault indicator light illuminated 100% current indicator light flashes	<i>Err</i> <i>Hot</i>
Battery too cold fault	Fault indicator light illuminated 10% current indicator light flashes	<i>Err</i> <i>[Ld]</i>
Charger fault condition. The charger is damaged, contact service.	Fault indicator light flashes	<i>Err</i> <i>[HF]</i>

Remote Display Reporting While Charging and Equalizing

After configuration, the BC Series defaults to a scrolling display. As long as there are no faults or errors to report, the remote will display the following information, in order, for the bank presently being charged:

- Charging Stage
- Battery Voltage
- Charger Current

If there is a fault or warning related to one of the banks, the fault or warning information will display in the scrolling display before the charging state for the bank presently being charged. Charging for banks not in fault will continue (see “Error Messages on Optional Remote Display” on page 3–4). Charging for the bank in fault will resume once the fault condition is cleared.

Remote Display Reporting While Battery Monitoring

The BC Series is considered to be battery monitoring if it is experiencing a charger level fault. If there is a charger level fault (affecting all banks), all charging will be suspended until the charger fault is resolved (see “Error Messages on Optional Remote Display” on page 3–4).

The remote will display all of the following, in order:

- Highest level charger fault or warning
- Bank 1 Highest level bank fault or warning (if present)

- Bank 1 Charging Stage
- Bank 1 Battery Voltage
- Bank 1 Charger Current
- Bank 2 Highest level bank fault or warning (if present)
- Bank 2 Charging Stage
- Bank 2 Battery Voltage
- Bank 2 Charger Current
- Bank 3 Highest level bank fault or warning (if present)
- Bank 3 Charging Stage
- Bank 3 Battery Voltage
- Bank 3 Charger Current

Remote Display Reporting While Disabled

If AC power has been disconnected or if you have used the optional remote display to disable the BC Series the unit is considered to be disabled. The optional remote display is also disabled at this time.

While the BC Series is disabled, you may wish to see the present status of the banks.

To view the present status of the banks:

- ◆ Press ON/STANDBY on the optional remote display.

If AC power is disconnected, the optional remote display will show one cycle (similar to the battery monitor cycle) for each bank that was qualified as present and healthy during the last battery detection cycle. The optional remote display will turn itself off after one complete cycle.

- ◆ Press ON/STANDBY on the optional remote display to initialize another cycle.

If AC power is connected, the BC Series will turn on, check which battery banks are present and healthy, and begin charging.

While the BC Series is off, and a fault is present, the optional remote display will turn itself on approximately once per minute to show the fault and then turn itself off.

Using A Generator As Source Power

The BC Series can be run from a regular power source or from an alternate power source such as a generator. Refer to Appendix A, “Specifications” for AC input draw to determine the size of generator you need. Many generators provide output voltage that is modified sine wave or modified square wave (MSW) rather than the true sine wave (TSW) that your utility provides.

The BC Series may be used with MSW generators but the lifetime may be reduced somewhat depending on the severity of any peak voltage overshoots, and the severity of waveshape risetimes.

3

Troubleshooting

Chapter 3 contains information on error codes and procedures for troubleshooting your BC Series charger.

Care and Maintenance



WARNING: Risk of electric shock

The BC Series contains no user serviceable components. Attempting any kind of service will void your warranty. Contact your dealer or the manufacturer for service information.

The BC Series contains solid-state electronic components that require no maintenance. The best care you can give the unit is to protect it from contact with liquids, spray, or fumes which may cause corrosion. Disconnect all AC and DC power and clean the outside of the case and wiring with a damp cloth if you suspect it has come in contact with battery fluid, salt water, gasoline or oil, or other corrosive material. Periodically, check all DC and AC wiring connections to be sure they have not loosened or deteriorated. Also check all cable clamps to ensure they are tightly fastened.

Loose battery terminals and lugs exposed to open air corrode rapidly. The corrosion appears as a white powder or granular foam on the terminals and any nearby exposed metal parts. If it contacts your skin, it will cause burns unless you rinse it off immediately. Most textiles that are exposed to this corrosive eventually dissolve.

To clean battery terminals:

1. Disconnect all loads and charging sources.
2. Using the appropriate tool, remove the negative battery cable first and re-install it last.
3. To remove any stubborn residue, sprinkle baking soda directly on the area, scrub with a wet toothbrush (or other soft-bristle brush), add water as required, and then rinse.



CAUTION

Take care not to allow any washing solution to enter the battery filling caps in the case of a flooded battery, as any contamination into a cell will chemically damage it.

4. Reconnect the battery cable terminals to the battery lugs and tighten.
5. After tightening the cables, evenly coat all the exposed metal surfaces of the battery terminals and lugs with liquid neoprene. If liquid neoprene is not available, use a light coating of anti-corrosion grease or other sealant. Do not let anything come between the mating surfaces of the lugs and terminals.

Indicator Light Flashing Sequences

Table 3-1 Indicator Light Sequences on the BC Series

Activity	Charger status
Charging indicator light illuminates	The unit is charging in bulk or absorption mode
Charging indicator light flashes	The unit is performing the equalization charge. (Charging indicator light flashes once every four seconds if bank 1 is being equalized, twice every four seconds if bank 2 is being equalized, and three times every four seconds if bank 3 is being equalized)
Ready indicator light illuminates	The unit is either in float mode of three stage charging or rest mode of two stage charging. All batteries have been fully charged.
Fault indicator light illuminates	Any fault condition that prevents the charger from charging one or more banks, but is not a charger fault condition - remote display shows details of fault. Example: <i>Err bAt Pol</i> (battery reverse polarity detected)
Fault indicator light flashes	Charger fault condition - remote display shows <i>Err</i> followed by <i>CHF</i> . The charger is damaged, contact service.
Charging current indicator lights illuminate	These lights indicate the charging current. At transition points when the current is changing, two indicator lights may flash alternately, then settle into the new charging current reading.
Charging current indicator lights flash	100% indicator light flashes to indicate battery temperature too high warning (> 50 °C, 122 °F) 10% indicator light flashes to indicate battery temperature too low warning (< 0 °C, 32 °F) 25% indicator light flashes to indicate that a battery has been disqualified (see page 2–4)
Charging current indicator lights flash, Fault indicator light illuminated	100% indicator light flashes to indicate battery temperature too high fault (> 55 °C, 131 °F) 10% indicator light flashes to indicate battery temperature too low fault (< -20 °C, -4 °F)

Error Messages on Optional Remote Display

Table 3-2 Error Messages

Display	Onboard Status Panel Indicator lights	Fault	Solution
<i>Err</i>	Red fault indicator light flashing or illuminated	Fault	A fault has been detected. The fault code will be shown immediately after <i>Err</i> .
<i>ACL</i>		AC Low Warning	Check AC connections, check AC availability at source.
<i>Err</i> <i>bAt</i> <i>Pol</i>	Red fault indicator light illuminated	Reverse Polarity	Reverse Polarity Battery connected. Check connections. Ensure correct polarity (negative connected to negative, positive connected to positive).
<i>Err</i> <i>[HF</i>	Red fault indicator light flashing	Charger Hardware Fault	Call for service.
<i>[HG</i> <i>Hot</i>		Over-temperature Warning	Allow the BC Series to cool. Improve ventilation or install in cooler location. If the temperature increases, the BC Series will enter the fault level and stop functioning.
<i>Err</i> <i>[HG</i> <i>Hot</i>	Red fault indicator light illuminated	Over-temperature Shutdown	Allow the BC Series to cool. Improve ventilation or install in cooler location.
<i>[Ld</i>	Green 10% indicator light flashes Green bank indicator light for affected battery bank illuminated	Battery Too Cold Warning	Allow batteries to warm up before attempting to charge again. Charging a battery that has frozen is a potential explosion hazard. If the temperature drops, the BC Series will enter the fault level and stop charging the affected bank.

Table 3-2 Error Messages

Display	Onboard Status Panel Indicator lights	Fault	Solution
<i>Err</i> <i>LLd</i>	Red fault indicator light illuminated Green 10% indicator light flashes Green bank indicator light for affected battery bank illuminated	Battery Too Cold Shutdown	Allow batteries to warm up before attempting to charge again. Charging a battery that has frozen is a potential explosion hazard.
<i>dI</i> 5	25% current indicator light flashes	Battery Disqualified Warning	Wait 15 minutes for the next battery detection cycle. The warning may be temporary. Verify that the battery meets the minimum AmpHour rating (BC1524: 30 Ah, BC2524: 50 Ah, BC3012: 60 Ah, BC5012: 100 Ah) Try adding a small DC load. Replace the battery.
<i>HI</i>	Green bank indicator light for the affected battery bank illuminated	Over Voltage Shutdown Warning	Check battery. Do not charge a battery rated at more than 12 volts nominal (BC3012, BC5012) or 24 volts nominal (BC1524, BC2524). Disconnect or turn off other charging sources such as the alternator or the charger on a generator with electric start. If the warning level escalates without being corrected, the BC Series enter the fault level and stop charging the affected bank.
<i>Err</i> <i>HI</i>	Red fault indicator light illuminated Green bank indicator light for the affected battery bank illuminated	Over Voltage Shutdown	Check battery. Do not charge a battery rated at more than 12 volts nominal (BC3012, BC5012) or 24 volts nominal (BC1524, BC2524). Disconnect or turn off other charging sources such as the alternator or the charger on a generator with electric start.

Table 3-2 Error Messages

Display	Onboard Status Panel Indicator lights	Fault	Solution
<i>Hot</i>	Green 100% indicator light flashes Green bank indicator light for the affected battery bank illuminated	Battery too Hot Warning	Allow battery to cool. Improve ventilation or install in cooler location. It may indicate a shorted cell in the battery or excessive water loss. If the temperature increases, the BC Series will enter the fault level and stop charging the affected bank.
<i>Err Hot</i>	Red fault indicator light illuminated Green 100% indicator light flashes Green bank indicator light for affected battery bank illuminated	Battery too Hot Shutdown	Allow battery to cool. Improve ventilation or install in cooler location. It may indicate a shorted cell in the battery or excessive water loss.
<i>no</i>		Cannot apply change	The operation you have tried to execute cannot be completed.
<i>Err no bat</i>	Red fault indicator light illuminated	No batteries detected	The charger did not detect any batteries.

Problem Solving

If the remote display is not functioning, troubleshoot your BC Series using the tables below. In the event that you have a problem with your BC Series, the following tables will help you to identify the problem and offer possible solutions to the problem.

Symptom

Indicator lights do not illuminate when charger is connected to AC power.

Possible Cause	Solution
No power at AC source and no battery connected on bank 1	Ensure that power is available at the source and you have a battery or bank connected to bank 1
Defective AC wiring	Replace wiring
Charger level fault	Call for service

Symptom

Fault indicator light illuminates. BC Series stops functioning.

Possible Cause	Solution
BC Series does not detect battery for one of following reasons: <ul style="list-style-type: none"> • poor connection • reverse polarity connection • damaged wiring 	Check quality of battery connection and wires. Ensure correct polarity (negative connected to negative, positive connected to positive).
BC Series internal temperature too hot	Allow the BC Series to cool. Improve ventilation or install in cooler location.

Symptom

Fault indicator light flashes. BC Series stops functioning.

Possible Cause	Solution
BC Series hardware failure	Call for service

Symptom

Fault indicator light illuminates. 100% indicator light flashes.

Possible Cause	Solution
Battery temperature is too hot for safe charging.	Allow battery to cool. Improve ventilation or install in cooler location. It may indicate a shorted cell in the battery or excessive water loss.

Symptom

Fault indicator light illuminates. 10% indicator light flashes.

Possible Cause	Solution
Battery temperature is too cold for safe charging.	Allow batteries to warm up before attempting to charge again. Charging a battery that has frozen is a potential explosion hazard.

Symptom

BC Series completes a charging cycle, but the battery voltage seems too low.

Possible Cause	Solution
Battery has a shorted cell.	Check the battery. Verify you are attempting to charge a battery correctly rated at 12 volts nominal (BC3012, BC5012) or 24 volts nominal (BC1524, BC2524). Re-check the battery voltage with all loads removed and the battery is at rest for about an hour.

Symptom

The BC Series appears to be taking too long to charge battery. Ready indicator light does not illuminate after 24 hours of charging.

Possible Cause	Solution
Battery capacity is too high for the BC Series model.	Use a higher capacity charger.
Load connected to battery is draining charge current so that battery does not recharge.	Disconnect load or switch load off.
Battery has a damaged cell.	Replace battery.

Symptom

The BC Series will not transition to equalization mode.

Possible Cause	Solution
Battery is the wrong type, or set to the wrong type to equalize.	Verify battery type is set to Gel or AGM. These battery types cannot be equalized.
Not all batteries are fully charged.	Wait for all batteries to be in float (FLD) of 3-stage charging or rest (RDH) of 2-stage charging before attempting to equalize (the ready indicator light will illuminate).
An active fault is present on the bank you are attempting to equalize.	Clear the active fault (see Table 3-2 on page 3-4)

A

Specifications

Appendix A details the specifications for the BC Series.

Physical Specifications

Dimensions	Base unit: 367 mm x 240 mm x 106 mm 14.45 in. x 9.45 in. x 4.17 in. Remote Display: 118 mm x 41 mm x 32 mm 4.65 in. x 1.6 in. x 1.26 in.
Weight	5.2 kg (11.5 lbs)
AC input connections	Two color-coded No. 16 AWG wires (L, N) and one No. 18 AWG (G) minimum 152 mm (6 in.) long in a separate AC wiring enclosure with 21.3 mm (0.84 in.) hole provision for connection of a ½ inch North American "trade size" cable clamp or conduit hub or international PG 13.5 or PG16 or M20 gland or cable strain relief fitting.
DC output connections	Four right-angle M6 studs (3 positives and 1 common negative) for battery cable ring terminals and one M6 mm DC equipment ground

Electrical Specifications

Number of battery bank outputs	3 isolated, independently controlled outputs			
Nominal battery voltage	12 V units: 12 VDC 24 V units: 24 VDC			
Normal operating output range	12 V units: 0 – 16 VDC 24 V units: 0 – 32 VDC			
Nominal operating AC voltage	110 – 240 VAC			
Rated DC output current (total)	BC3012: 30 A (up to 15 V) BC5012: 50 A (up to 15 V) BC1524: 15 A (up to 30 V) BC2524: 25 A (up to 30 V)			
Absorption voltage (in VDC for BC3012 and BC5012) (Multiply VDC by 2 to get the absorption voltage for BC1524 and BC2524)		50 °C (122 °F)	25 °C (77 °F)	<0 °C (32 °F)
	Flooded	13.7	14.4	15.1
	Gel	13.5	14.2	14.9
	AGM	13.8	14.3	14.8
	Lead-calcium	14.8	15.5	16.0

Float voltage (in VDC for BC3012 and BC5012) (Multiply VDC by 2 to get the float voltage for BC1524 and BC2524)		50 °C (122 °F)	25 °C (77 °F)	<0 °C (32 °F)
	Flooded	12.8	13.5	14.2
	Gel	13.1	13.8	14.5
	AGM	12.9	13.4	13.9
	Lead-calcium	12.8	13.5	14.2
Equalize mode current	50% rated output			
Equalize mode—maximum output voltage	BC3012:	16.0 VDC		
	BC5012:	16.0 VDC		
	BC1524:	32.0 VDC		
	BC2524:	32.0 VDC		
Off-state current draw (with remote installed)	BC3012:	<20 mA		
	BC5012:	<20 mA		
	BC1524:	<15 mA		
	BC2524:	<15 mA		

AC Input Specifications

AC input voltage range	100 – 260 VAC at full power 90 – 105 VAC at 80% restricted load Note: Charger may not start with input voltage <100 VAC	
Maximum AC input current	at 100 VAC	at 184 VAC
	BC3012: 6 AAC	BC3012: 4.3 AAC
	BC5012: 10 AAC	BC5012: 5.7 AAC
	BC1524: 6 AAC	BC1524: 4.3 AAC
	BC2524: 10 AAC	BC2524: 5.7 AAC
Power factor at rated load	≥0.95	
Frequency	47 – 63 Hz	
Efficiency – peak	12 V units: 80% @ 120 VAC, 83% @ 230 VAC 24 V units: 85% @ 120 VAC, 87% @ 230 VAC	
Surge protection	Line-to-neutral surge protector rated at 275 VAC	

Temperature Specifications

Nominal ambient	25 °C (77 °F)
Operating range	0 – 50 °C (32 – 122 °F)
Current de-rating	approx. 2% (I _{max}) / °C (50 – 65 °C) (122 – 149 °F)
Storage	-40 – 80 °C (-40 – 176 °F)
Humidity	5 – 95%, RH non-condensing

Protection Features

Battery reverse polarity	No damage incurred by reverse polarity.
Safe non-operating battery voltage	35 VDC maximum
Over-voltage limits	The BC Series will stop charging any bank that has a voltage greater than + 0.5 V over the temperature compensated absorption voltage. It will restart when this voltage is + 0.2 V.
Output current limit	BC3012: 30 – 33 ADC BC5012: 50 – 55 ADC BC1524: 15 – 16.5 ADC BC2524: 25 – 27.5 ADC
Over-temperature	Internal charger temperature is measured. Unit shuts down and restarts as follows: <ul style="list-style-type: none"> • Over-temperature shutdown at 75 °C (167 °F) • Over-temperature restart at 70 °C (158 °F)
Current derating in ambient temperatures	Rated current to 50 °C (122 °F) 2%/ °C derating above 50 °C (122 °F)
Battery over-temperature protection	Battery temperature, as sensed by the battery temperature sensor (if installed), results in the charger no longer charging the individual battery or bank at a battery temperature of 55 °C (131 °F).

Approvals

Safety	CSA/NRTL approved to CSA107.2 and UL1236, including the marine supplement, ignition protection, and UL1564 EN60335-1, EN60335-2-29 Battery Chargers ISO 8846: Ignition Protection for Small Craft ABYC E11 - Alternating Current and Direct Current Electrical Systems on Boats ABYC A20 - Battery Charging Devices NFPA70/1996 US NEC for home and RV installation requirements
EMC	FCC Class B CE marked, meeting EMC Directive 89/336/EEC (referencing EN55014-1, EN55014-2, EN61000-3-2, EN61000-3-3, EN61000-4-2, EN61000-4-3, EN61000-4-4, EN61000-4-5, EN61000-4-6, EN61000-4-11) CISPR25 (similar to SAE J1113-41) Class 1 on DC outputs E Mark
Other	KKK-A-1822 Rev D - Federal Specification for the Star-of-Life Ambulance

Warranty and Product Information

Limited Warranty for:

Xantrex BC3012 Battery Charger
Xantrex BC5012 Battery Charger
Xantrex BC1524 Battery Charger
Xantrex BC2524 Battery Charger

"BC Series"

What does this warranty cover and how long does it last? This Limited Warranty is provided by Xantrex Technology Inc. ("Xantrex") and covers defects in workmanship and materials in your Xantrex BC Series product. This warranty lasts for a Warranty Period of 24 months from the date of purchase at point of sale to you, the original end user customer. This Limited Warranty is transferable to subsequent owners but only for the unexpired portion of the Warranty Period.

What will Xantrex do? Xantrex will, at its option, repair or replace the defective product free of charge, provided that you notify Xantrex of the product defect within the Warranty Period, and provided that Xantrex through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty. Xantrex will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. Xantrex reserves the right to use parts or products of original or improved design in the repair or replacement. If Xantrex repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of Xantrex.

For United States and Canada returns, Xantrex covers both parts and labor necessary to repair the product, and return shipment to the customer via a Xantrex-selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii are excluded. Contact Xantrex Customer Service for details on our freight policy for return shipments outside of the contiguous United States and Canada.

How do you get service? If your product requires troubleshooting or warranty service, contact your dealer. If you are unable to contact your dealer, or the dealer is unable to provide service, contact Xantrex directly at:

Phone: 1 800 670 0707 (toll free North America)
+34 93 470 5330 (Europe)
1 360 925 5097 (direct and rest of world)

Fax: 1-800 994 7828 (toll free North America)
+34 93 473 6093 (Europe)
1 360 925 5143 (direct and rest of world)

Email: customerservice@xantrex.com (North America and rest of world)
support.europe@xantrex.com (Europe)

Direct returns may be performed according to the Xantrex Return Material Authorization Policy described in your product manual. For some products, Xantrex maintains a network of regional Authorized Service Centers. Call Xantrex or check our website to see if your product can be repaired at one of these facilities.

In any warranty claim, dated proof of purchase must accompany the product and the product must not have been disassembled or modified without prior written authorization by Xantrex.

Proof of purchase may be in any one of the following forms:

- The dated purchase receipt from the original purchase of the product at point of sale to the end user, or
- The dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or
- The dated invoice or purchase receipt showing the product exchanged under warranty

Warranty and Product Information

What does this warranty not cover? This Limited Warranty does not cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. This warranty does not apply to and Xantrex will not be responsible for any defect in or damage to :

- a) the product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, excessive corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the Xantrex product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by Xantrex or its authorized service centers (hereafter "ASCs");
- d) the product if it is used as a component part of a product expressly warranted by another manufacturer;
- e) the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed.

DISCLAIMER OF WARRANTY

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY XANTREX IN CONNECTION WITH YOUR XANTREX PRODUCT AND IS, WHERE PERMITTED BY LAW, IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OBLIGATIONS AND LIABILITIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE IN CONNECTION WITH THE PRODUCT, HOWEVER ARISING (WHETHER BY CONTRACT, TORT, NEGLIGENCE, PRINCIPLES OF MANUFACTURER'S LIABILITY, OPERATION OF LAW, CONDUCT, STATEMENT OR OTHERWISE), INCLUDING WITHOUT RESTRICTION ANY IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE EXTENT REQUIRED UNDER APPLICABLE LAW TO APPLY TO THE PRODUCT SHALL BE LIMITED IN DURATION TO THE PERIOD STIPULATED UNDER THIS LIMITED WARRANTY.

IN NO EVENT WILL XANTREX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING WHETHER IN CONTRACT OR TORT INCLUDING WITHOUT RESTRICTION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, ANY PERSONAL INJURY, ANY DAMAGE OR INJURY ARISING FROM OR AS A RESULT OF MISUSE OR ABUSE, OR THE INCORRECT INSTALLATION, INTEGRATION OR OPERATION OF THE PRODUCT.

Exclusions If this product is a consumer product purchased in the United States, federal law does not allow an exclusion of implied warranties. To the extent you are entitled to implied warranties under federal law, to the extent permitted by applicable law they are limited to the duration of this Limited Warranty. Some states do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply to you. This Limited Warranty gives you specific legal rights. You may have other rights which may vary depending on the country, province, or state.

WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, UNLESS SPECIFICALLY AGREED TO BY IT IN WRITING, XANTREX

- (a) MAKES NO WARRANTY AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION PROVIDED BY IT IN CONNECTION WITH THE PRODUCT; AND
- (b) ASSUMES NO RESPONSIBILITY OR LIABILITY FOR LOSSES, DAMAGES, COSTS OR EXPENSES, WHETHER SPECIAL, DIRECT, INDIRECT, CONSEQUENTIAL OR INCIDENTAL, WHICH MIGHT ARISE OUT OF THE USE OF SUCH INFORMATION.

THE USE OF ANY SUCH INFORMATION WILL BE ENTIRELY AT THE USER'S RISK.

WARNING: LIMITATIONS ON USE

Please refer to your product user manual for limitations on uses of the product. Specifically, please note that the Xantrex Battery Charger is not intended for use in connection with life support systems and Xantrex makes no warranty or representation in connection with any use of the product for such purposes.

Xantrex Technology, Inc.
8999 Nelson Way
Burnaby, British Columbia
Canada
V5A 4B5

Return Material Authorization Policy

If your product requires warranty service, please contact your dealer first. If you are unable to contact your dealer, or your dealer is unable to provide service, contact Xantrex.

Before returning a product directly to Xantrex you must obtain a Return Material Authorization (RMA) number and the correct factory "Ship To" address. Product shipments will be refused and returned at your expense if they are unauthorized returned without an RMA number clearly marked on the outside of the shipping box, if they are shipped collect, or if they are shipped to the wrong location.

When you contact Xantrex to obtain service, please have your instruction manual ready for reference and be prepared to supply:

- The serial number of your product
- Information about the installation and use of the unit
- Information about the failure and/or reason for the return
- A copy of your dated proof of purchase

When you ship:

1. Package the unit safely, preferably using the original box and packing materials. Please ensure that your product is shipped fully insured in the original packaging or equivalent. This warranty will not apply where the product is damaged due to improper packaging.
2. Include the following:
 - The RMA number supplied by Xantrex Technology Inc clearly marked on the outside of the box.
 - A return address where the unit can be shipped. Post office boxes are not acceptable.
 - A contact telephone number where you can be reached during work hours
 - A brief description of the problem

Please contact Xantrex for details of the freight policy for your country of purchase. For United States and Canada returns, ship the unit prepaid to the address provided by your Xantrex customer service representative.

If you are returning a product to a Xantrex facility in North America from outside of the USA or Canada: In addition to the above, you **MUST** include return freight funds and are fully responsible for all documents, duties, tariffs, and deposits.

If you are returning a product to a Xantrex Authorized Service Center (ASC): A Xantrex return material authorization (RMA) number is not required. However, you must contact the ASC prior to returning the product or presenting the unit to verify any return procedures that may apply to that particular facility.

Information About Your System

As soon as you open your Xantrex BC3012, BC5012, BC1524 or BC2524 Battery Charger package, record the following information and be sure to keep your proof of purchase.

- Serial Number _____
- Purchased From _____
- Purchase Date _____

If you need to contact Customer Service, please record the following details before calling. This information will help our representatives give you better service.

- Type of installation _____
- Length of time charger has been installed _____
- Battery/battery bank size _____
- Battery type (e.g. flooded, sealed gel cell, AGM) _____
- DC wiring size and length _____
- Description of light indicators or remote display
readout _____
- Appliances operating when problem occurred _____
- Description of problem _____

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